

BY SUBMITTING YOUR ORDER YOU AGREE TO THE FOLLOWING DISPUTE/CHARGEBACK POLICY:

"Trader's Way" (TW Corp.) provides trading services over the Internet. Given the specific nature of its services, customers cannot return or exchange products.

The practice of claiming a refund or requesting a chargeback after having used any of our member services (i.e., gaining admittance our private members' area to access members only contents, doing transactions in any trading platform and any other our services) is considered fraudulent.

When "Trader's Way" (TW Corp.) receives a chargeback notice, the account in which the service was purchased is immediately blocked, and all associated services in the account are terminated. "Trader's Way" (TW Corp.) always considers chargebacks to be the result of fraud; since fraudulent purchases go hand-in-hand with malware and phishing, immediate termination of all services related to the chargeback is the best way to protect the public from harm.

If you try to dispute or deny a valid charge, your credit card account with your name and address, your IP address will immediately be added to a negative database. The negative database is shared by thousands of merchants on the internet, both large and small, and you will not be able to purchase goods or services from said merchants in the future.

All frivolous chargebacks not only cost our employees time away from our usual and customary matters of conducting normal business, but cost us money, therefore:

You, the Customer agrees not to issue chargebacks for any credit card payments. A chargeback of payment for services rendered will result in an additional charge of \$250.00 for our time responding to the matter. You, the Customer authorize us to charge this amount to your credit card. If this charge is rejected, "Trader's Way" (TW Corp.) will pursue legal action to recoup losses for our time associated with responding to the charge back in addition to any other fees explained above. You agree to reimburse us or any representative we may appoint for any legal expenses your actions may make us incur.



Trader's Way may attempt to recover fraudulently disputed charges plus additional costs via a third-party collection agency and your account will be reported to all credit bureaus as a delinquent collection account. This may severely damage your credit rating for at least the next seven (7) years. In addition to this, "Trader's Way" will file a report with your local police department.

To avoid any of the above, we encourage you to contact us first for any problems with your purchase. We are always here to assist you with any complaints or problems you have. Please contact our Financial Department (<u>payments@tradersway.com</u>) if you need help or still have any questions.

Please remember that trying to deny a valid charge through your bank or credit card company is fraudulent and illegal!

Do not use stolen Credit Cards — we log IP strings on all orders — any orders coming back as a chargeback due to fraudulent activities will be diligently pursued through your local jurisdiction for prosecution to the fullest extent of the law.

REFUND POLICY

You can request refund of your money 100% if you did NO TRANSACTIONS on your trading account. But NO-CHARGE BACKS via merchant!

For a refund you must email us to <u>payments@tradersway.com</u> and give us a reason. Regardless of the reason, if given, we will still refund your money allow 61 days and we will send you the refund. The reason for 60 days is to avoid fraud, since a credit card has 60 days to request a charge-back.

By visiting our website, or placing an order for any of our services, you confirm that you have read, understood, and agree to abide by all legal notices, policies, and terms of use. By submitting any payment to "Trader's Way" (TW Corp.) you indicate you understand and agree to the above terms and conditions.